

# OBSERVATIONS & RECOMMENDATIONS

After reviewing data collected from **Pleasant Lake, Deerfield**, the program coordinators have made the following observations and recommendations.

Thank you for your continued hard work sampling the lake this year! Your monitoring group sampled the deep spot **three** times this year and has done so for many years! As you know, conducting multiple sampling events each year enables DES to more accurately detect water quality changes. Keep up the good work!

## FIGURE INTERPRETATION

- **Figure 1 and Table 1:** Figure 1 in Appendix A shows the historical and current year chlorophyll-a concentration in the water column. Table 1 in Appendix B lists the maximum, minimum, and mean concentration for each sampling year that the lake has been monitored through VLAP.

Chlorophyll-a, a pigment found in plants, is an indicator of the algal abundance. Algae are typically microscopic plants that are naturally occurring in lake ecosystems and contain chlorophyll-a. The chlorophyll-a concentration measured in the water gives biologists an estimation of the algal concentration or lake productivity. **The median summer chlorophyll-a concentration for New Hampshire's lakes and ponds is 4.58 mg/m<sup>3</sup>.**

The current year data (the top graph) show that the chlorophyll-a concentration **increased** from **July** to **August**.

The **September** chlorophyll-a result was flagged for data quality assurance and quality control purposes. This was due to a laboratory equipment error and no data can be reported. We apologize for this inconvenience.

The historical data (the bottom graph) show that the **2007** chlorophyll-a mean is ***much less than*** the state median and is

*slightly less than* the similar lake median. For more information on the similar lake median, refer to Appendix F.

Overall, the statistical analysis of the historical data (the bottom graph) shows that the mean annual chlorophyll-a concentration has **not significantly changed** since monitoring began. Specifically, the mean annual chlorophyll-a concentration has **fluctuated between approximately 1.27 and 14.3 mg/m<sup>3</sup>**, but has **not continually increased or decreased** since **1989**. Please refer to Appendix E for a detailed statistical analysis explanation and data print-out.

- **Figure 2 and Tables 3a and 3b:** Figure 2 in Appendix A shows the historical and current year data for transparency with and without the use of a viewscope. Table 3a in Appendix B lists the maximum, minimum and mean transparency data without the use of a viewscope and Table 3b lists the maximum, minimum and mean transparency data with the use of a viewscope for each year that the lake has been monitored through VLAP.

Volunteer monitors use the Secchi disk, a 20 cm disk with alternating black and white quadrants, to measure how far a person can see into the water. Transparency, a measure of water clarity, can be affected by the amount of algae and sediment in the water, as well as the natural color of the water. **The median summer transparency for New Hampshire's lakes and ponds is 3.2 meters.**

The current year data (the top graph) show that the non-viewscope in-lake transparency **decreased** from **July to August**, and then **increased** from **August to September**.

The historical data (the bottom graph) show that the **2007** mean non-viewscope transparency is **much greater than** the state median and is **slightly greater than** the similar lake median. Please refer to Appendix F for more information about the similar lake median.

The current year data (the top graph) show that the viewscope in-lake transparency was **greater than** the non-viewscope transparency on the **August** and **September** sampling events. The transparency was **not** measured with the viewscope on the **July** sampling event. As discussed previously, a comparison of transparency readings taken with and without the use of a viewscope shows that the viewscope typically increases the depth to which the Secchi disk can be seen into the lake, particularly on sunny and windy days. We recommend that your group measure Secchi disk transparency with and without the viewscope on each sampling event.

It is important to note that viewscope transparency data are not compared to a New Hampshire median or similar lake median. This is because lake transparency with the use of a viewscope has not been historically measured by DES. At some point in the future, the New Hampshire and similar lake medians for viewscope transparency will be calculated and added to the appropriate graphs.

Overall, the statistical analysis of the historical data (the bottom graph) shows that the mean annual non-viewscope transparency has **not significantly changed** since monitoring began. Specifically, the transparency has **fluctuated between approximately 4.83 and 7.23 meters**, but has **not continually increased or decreased** since **1989**. Please refer to Appendix E for the detailed statistical analysis explanation and data print-out.

- **Figure 3 and Table 8:** The graphs in Figure 3 in Appendix A show the amount of epilimnetic (upper layer) phosphorus and hypolimnetic (lower layer) phosphorus; the inset graphs show current year data. Table 8 in Appendix B lists the annual maximum, minimum, and median concentration for each deep spot layer and each tributary since the lake has been sampled through VLAP.

Phosphorus is typically the limiting nutrient for vascular plant and algae growth in New Hampshire's lakes and ponds. Excessive phosphorus in a lake/pond can lead to increased plant and algal growth over time. **The median summer total phosphorus concentration in the epilimnion (upper layer) of New Hampshire's lakes and ponds is 12 ug/L. The median summer phosphorus concentration in the hypolimnion (lower layer) is 14 ug/L.**

The current year data for the epilimnion (the top inset graph) show that the phosphorus concentration **decreased** from **July** to **August**, and then **increased** from **August** to **September**.

The historical data show that the **2007** mean epilimnetic phosphorus concentration is **much less than** the state median and is **slightly less than** the similar lake median. Refer to Appendix F for more information about the similar lake median.

The current year data for the hypolimnion (the bottom inset graph) **remained stable** from **June** to **July**, and then **increased** from **July** to **August**.

The hypolimnetic (lower layer) turbidity sample was **slightly elevated** on the **September** sampling event (**1.65 NTUs**). This suggests that the lake bottom may have been disturbed by the anchor or by the Kemmerer Bottle while sampling and/or that the lake bottom is

covered by an easily disturbed thick organic layer of sediment. When the lake bottom is disturbed, phosphorus rich sediment is released into the water column. When collecting the hypolimnion sample, make sure that there is no sediment in the Kemmerer Bottle before filling the sample bottles.

The historical data show that the **2007** mean hypolimnetic phosphorus concentration is **less than** the state median and is **slightly less than** the similar lake median. Please refer to Appendix F for more information about the similar lake median.

Overall, the statistical analysis of the historical data shows that the phosphorus concentration in the epilimnion (upper layer) and the hypolimnion (lower layer) has **not significantly changed** since monitoring began. Specifically, the epilimnetic phosphorus concentration has **fluctuated between approximately 3.0 and 13.7 ug/L**, and the hypolimnetic phosphorus concentration has **fluctuated between approximately 8.0 and 24.0 ug/L** since **1989**. Please refer to Appendix E for the detailed statistical analysis explanation and data print-out.

One of the most important approaches to prevention of phosphorus loading to a waterbody is to continually educate watershed residents about the watershed sources of phosphorus and how excessive phosphorus loading can negatively affect the ecology and the recreational, economical, and ecological value of lakes and ponds.

#### TABLE INTERPRETATION

➤ **Table 2: Phytoplankton**

Table 2 in Appendix B lists the current and historical phytoplankton species observed in the lake. Specifically, this table lists the three most dominant phytoplankton species observed in the sample and their relative abundance in the sample.

The dominant phytoplankton species observed in the **August** sample were **Tabellaria (Diatoms)**, **Chrysospharella (Golden-Browns)**, and **Asterionella (Diatoms)**.

Phytoplankton populations undergo a natural succession during the growing season. Please refer to the “Biological Monitoring Parameters” section of this report for a more detailed explanation regarding seasonal plankton succession. Diatoms and golden-brown algae populations are typical in New Hampshire’s less productive lakes and ponds.

➤ **Table 4: pH**

Table 4 in Appendix B presents the in-lake and tributary current year and historical pH data.

pH is measured on a logarithmic scale of 0 (acidic) to 14 (basic). pH is important to the survival and reproduction of fish and other aquatic life. A pH below 6.0 typically limits the growth and reproduction of fish. A pH between 6.0 and 7.0 is ideal for fish. The median pH value for the epilimnion (upper layer) in New Hampshire's lakes and ponds is **6.6**, which indicates that the state surface waters are slightly acidic. For a more detailed explanation regarding pH, please refer to the "Chemical Monitoring Parameters" section of this report.

The mean pH at the deep spot this year ranged from **5.62** in the hypolimnion to **6.23** in the epilimnion, which means that the water is **slightly acidic**.

It is important to point out that the hypolimnetic (lower layer) pH was **lower (more acidic)** than in the epilimnion (upper layer). This increase in acidity near the lake bottom is likely due to the decomposition of organic matter and the release of acidic by-products into the water column.

Due to the state's abundance of granite bedrock in the state and acid deposition received from snowmelt, rainfall, and atmospheric particulates, there is little that can be feasibly done to effectively increase lake pH.

➤ **Table 5: Acid Neutralizing Capacity**

Table 5 in Appendix B presents the current year and historical epilimnetic ANC for each year the lake has been monitored through VLAP.

Buffering capacity (ANC) describes the ability of a solution to resist changes in pH by neutralizing the acidic input. The median ANC value for New Hampshire's lakes and ponds is **4.8 mg/L**, which indicates that many lakes and ponds in the state are at least "moderately vulnerable" to acidic inputs. For a more detailed explanation about ANC, please refer to the "Chemical Monitoring Parameters" section of this report.

The mean acid neutralizing capacity (ANC) of the epilimnion (upper layer) was **1.5 mg/L**, which is **much less than** the state median. In addition, this indicates that the lake is **extremely vulnerable** to acidic inputs.

➤ **Table 6: Conductivity**

Table 6 in Appendix B presents the current and historical conductivity values for tributaries and in-lake data. Conductivity is the numerical expression of the ability of water to carry an electric current, which is determined by the number of negatively charged ions from metals, salts, and minerals in the water column. The median conductivity value for New Hampshire's lakes and ponds is **38.4 uMhos/cm**. For a more detailed explanation, please refer to the "Chemical Monitoring Parameters" section of this report.

The mean annual epilimnetic conductivity at the deep spot this year was **60.05 uMhos/cm**, which is ***much greater than*** the state median.

The **2007** conductivity results for the deep spot and tributaries were ***lower than*** has been measured **since 1990**. It is likely that the lack of rainfall during the **2007** season reduced watershed runoff to the lake. Typically, rain events and snowmelt cause potentially pollutant laden watershed runoff to reach tributaries and ultimately the lake leading to elevated conductivity levels.

However, the conductivity continued to remain ***greater than*** the state median in the lake and tributaries this year. Typically, elevated conductivity indicates the influence of pollutant sources associated with human activities. These sources include failed or marginally functioning septic systems, agricultural runoff, and road runoff, which contains road salt during the spring snow-melt. New development in the watershed can alter runoff patterns and expose new soil and bedrock areas, which could also contribute to increasing conductivity. In addition, natural sources, such as iron and manganese deposits in bedrock, can influence conductivity.

We recommend that your monitoring group conduct stream surveys and rain event sampling along the tributaries with ***elevated*** conductivity so that we can determine what may be causing the increases.

*For a detailed explanation on how to conduct rain event sampling and stream surveys, please refer to the 2002 VLAP Annual Report special topic article, which is posted on the VLAP website at [http://www.des.nh.gov/wmb/vlap/2002/documents/Appndxd\\_monitoring.pdf](http://www.des.nh.gov/wmb/vlap/2002/documents/Appndxd_monitoring.pdf), or contact the VLAP Coordinator.*

We also recommend that your monitoring group conduct a shoreline conductivity survey of the lake and the tributaries with ***elevated*** conductivity to help identify the sources of conductivity.

*To learn how to conduct a shoreline or tributary conductivity survey, please refer to the 2004 special topic article, which is posted on the VLAP website at [www.des.nh.gov/wmb/vlap/2004/documents/Appendix\\_D.pdf](http://www.des.nh.gov/wmb/vlap/2004/documents/Appendix_D.pdf) or contact the VLAP Coordinator.*

It is possible that de-icing materials applied to nearby roadways during the winter months may be influencing the conductivity in the lake. The most commonly used de-icing material in New Hampshire is salt (sodium chloride).

Therefore, we recommend that the **epilimnion** and the **tributaries** be sampled for chloride next year. This additional sampling may help us identify what areas of the watershed are contributing to the increasing in-lake conductivity.

*Please note that the DES Limnology Center in Concord will be able to conduct chloride analyses, free of charge, beginning in 2008. As a reminder, it is best to conduct chloride sampling in the spring as the snow is melting and during rain events.*

➤ **Table 8: Total Phosphorus**

Table 8 in Appendix B presents the current year and historical total phosphorus data for in-lake and tributary stations. Phosphorus is the nutrient that limits the algae's ability to grow and reproduce. Please refer to the "Chemical Monitoring Parameters" section of this report for a more detailed explanation.

The total phosphorus concentration in **Clarks Brook** was **elevated (64 and 140 ug/L)** on the **July and August** sampling events. The turbidity of the sample was also **elevated (4.94 and 41.3 NTUs)**.

The total phosphorus concentration in **Farrelly Brook** was **elevated (230 ug/L)** on the **August** sampling event. The turbidity of the sample was also **elevated (17.0 NTUs)**.

The total phosphorus concentration in **Philbrick Brook** was **elevated (120 ug/L)** on the **August** sampling event. The turbidity of the sample was also **elevated (7.51 NTUs)**.

These samples were collected after a significant rain event following dry weather conditions. Significant rains following dry conditions can wash a significant amount of nutrients into tributary systems, essentially flushing the system, causing high nutrient levels and turbid conditions.

We recommend that your monitoring group conduct a stream survey and further rain event sampling along these tributaries. This

additional sampling may allow us to determine what is causing the **elevated** levels of turbidity and phosphorus.

*For a detailed explanation on how to conduct rain event sampling and stream surveys, please refer to the 2002 VLAP Annual Report special topic article, which is posted on the VLAP website at [http://www.des.nh.gov/wmb/vlap/2002/documents/Appndxd\\_monitoring.pdf](http://www.des.nh.gov/wmb/vlap/2002/documents/Appndxd_monitoring.pdf), or contact the VLAP Coordinator.*

➤ **Table 9 and Table 10: Dissolved Oxygen and Temperature Data**

Table 9 in Appendix B shows the dissolved oxygen/temperature profile(s) collected during **2007**. Table 10 in Appendix B shows the historical and current year dissolved oxygen concentration in the hypolimnion (lower layer). The presence of sufficient amounts of dissolved oxygen in the water column is vital to fish and amphibians and bottom-dwelling organisms. Please refer to the “Chemical Monitoring Parameters” section of this report for a more detailed explanation.

The dissolved oxygen concentration was **high** at all deep spot depths sampled at the lake on the **August** sampling event. As thermally stratified lakes age, and as the summer progresses, oxygen typically becomes **depleted** in the hypolimnion (lower layer) by the process of decomposition. Specifically, the loss of oxygen in the hypolimnion results primarily from biological organisms using oxygen to break down organic matter, both in the water column and particularly at the bottom of the lake where the water meets the sediment. The **high** oxygen level in the hypolimnion is a sign of the lake’s overall good health. We hope this continues!

➤ **Table 11: Turbidity**

Table 11 in Appendix B lists the current year and historical data for in-lake and tributary turbidity. Turbidity in the water is caused by suspended matter, such as clay, silt, and algae. Water clarity is strongly influenced by turbidity. Please refer to the “Other Monitoring Parameters” section of this report for a more detailed explanation.

The turbidity in the **Clarks Brook, Farrelly Brook and Philbrook Brook** samples was **elevated (41.3, 17.0 and 7.51 NTUs)** on the **August** sampling event, which suggests that the stream bottom may have been disturbed while sampling or that erosion is occurring in this area of the watershed.

These samples were collected after a significant rain event following a period of dry weather, indicating that erosion may be occurring in the watershed. We recommend that your monitoring group conduct a



stream survey and further rain event sampling along these tributaries. This additional sampling may allow us to determine what is causing the **elevated** levels of turbidity.

*For a detailed explanation on how to conduct rain event sampling and stream surveys, please refer to the 2002 VLAP Annual Report special topic article, which is posted on the VLAP website at [http://www.des.nh.gov/wmb/vlap/2002/documents/Appndxd\\_monitoring.pdf](http://www.des.nh.gov/wmb/vlap/2002/documents/Appndxd_monitoring.pdf), or contact the VLAP Coordinator.*

➤ **Table 12: Bacteria (*E.coli*)**

Table 12 in Appendix B lists the current year and historical data for bacteria (*E.coli*) testing. *E. coli* is a normal bacterium found in the large intestine of humans and other warm-blooded animals. *E.coli* is used as an indicator organism because it is easily cultured and its presence in the water, in defined amounts, indicates that sewage **may** be present. If sewage is present in the water, potentially harmful disease-causing organisms **may** also be present.

Bacteria sampling was not conducted this year. If residents are concerned about sources of bacteria such as failing septic systems, animal waste, or waterfowl waste, it is best to conduct *E. coli* testing when the water table is high, when beach use is heavy, or immediately after rain events.

➤ **Table 14: Current Year Biological and Chemical Raw Data**

Table 14 in Appendix B lists the most current sampling year results. Since the maximum, minimum, and annual mean values for each parameter are not shown on this table, this table displays the current year “raw,” meaning unprocessed, data. The results are sorted by station, depth, and then parameter.

➤ **Table 15: Station Table**

As of the spring of 2004, all historical and current year VLAP data are included in the DES Environmental Monitoring Database (EMD). To facilitate the transfer of VLAP data into the EMD, a new station identification system had to be developed. While volunteer monitoring groups can still use the sampling station names that they have used in the past and are most familiar with, an EMD station name also exists for each VLAP sampling location. Table 15 in Appendix B identifies what EMD station name corresponds to the station names you have used in the past and will continue to use in the future.

## **DATA QUALITY ASSURANCE AND CONTROL**

### **Annual Assessment Audit:**

During the annual visit to your lake, the biologist conducted a sampling procedures assessment audit for your monitoring group. Specifically, the biologist observed the performance of your monitoring group and completed an assessment audit sheet to document the volunteer monitors' ability to follow the proper field sampling procedures, as outlined in the VLAP Monitor's Field Manual. This assessment is used to identify any aspects of sample collection in which volunteer monitors failed to follow proper procedures, and also provides an opportunity for the biologist to retrain the volunteer monitors as necessary. This will ultimately ensure samples that the volunteer monitors collect are truly representative of actual lake and tributary conditions.

Overall, your monitoring group did an **excellent** job collecting samples on the annual biologist visit this year! Specifically, the members of your monitoring group followed the proper field sampling procedures and there was no need for the biologist to provide additional training. Keep up the good work!

### **Sample Receipt Checklist:**

Each time your monitoring group dropped off samples at the laboratory this summer, the laboratory staff completed a sample receipt checklist to assess and document if your group followed proper sampling techniques when collecting the samples. The purpose of the sample receipt checklist is to minimize, and hopefully eliminate, improper sampling techniques.

Overall, the sample receipt checklist showed that your monitoring group did an **excellent** job when collecting samples and submitting them to the laboratory this year! Specifically, the members of your monitoring group followed the proper field sampling procedures and there was no need for the laboratory staff to contact your group with questions, and no samples were rejected for analysis.

## **USEFUL RESOURCES**

*Acid Deposition Impacting New Hampshire's Ecosystems*, DES fact sheet ARD-32, (603) 271-2975 or [www.des.nh.gov/factsheets/ard/ard-32.htm](http://www.des.nh.gov/factsheets/ard/ard-32.htm).

*Best Management Practices to Control Nonpoint Source Pollution: A Guide for Citizens and Town Officials*, DES Booklet WD-03-42, (603) 271-2975.

*Best Management Practices for Well Drilling Operations*, DES fact sheet WD-WSEB-21-4, (603) 271-2975 or [www.des.nh.gov/factsheets/ws/ws-21-4.htm](http://www.des.nh.gov/factsheets/ws/ws-21-4.htm).

*Biodegradable Soaps and Water Quality*, DES fact sheet BB-54, (603) 271-2975 or [www.des.nh.gov/factsheets/bb/bb-54.htm](http://www.des.nh.gov/factsheets/bb/bb-54.htm).

*Canada Geese Facts and Management Options*, DES fact sheet BB-53, (603) 271-2975 or [www.des.nh.gov/factsheets/bb/bb-53.htm](http://www.des.nh.gov/factsheets/bb/bb-53.htm).

*Cyanobacteria in New Hampshire Waters Potential Dangers of Blue-Green Algae Blooms*, DES fact sheet WMB-10, (603) 271-2975 or [www.des.nh.gov/factsheets/wmb/wmb-10.htm](http://www.des.nh.gov/factsheets/wmb/wmb-10.htm).

*Erosion Control for Construction in the Protected Shoreland Buffer Zone*, DES fact sheet WD-SP-1, (603) 271-2975 or [www.des.nh.gov/factsheets/sp/sp-1.htm](http://www.des.nh.gov/factsheets/sp/sp-1.htm).

*Freshwater Jellyfish In New Hampshire*, DES fact sheet WD-BB-5, (603) 271-2975 or [www.des.nh.gov/factsheets/bb/bb-51.htm](http://www.des.nh.gov/factsheets/bb/bb-51.htm).

*Impacts of Development Upon Stormwater Runoff*, DES fact sheet WD-WQE-7, (603) 271-2975 or [www.des.nh.gov/factsheets/wqe/wqe-7.htm](http://www.des.nh.gov/factsheets/wqe/wqe-7.htm).

*IPM: An Alternative to Pesticides*, DES fact sheet WD-SP-3, (603) 271-2975 or [www.des.nh.gov/factsheets/sp/sp-3.htm](http://www.des.nh.gov/factsheets/sp/sp-3.htm).

*Iron Bacteria in Surface Water*, DES fact sheet WD-BB-18, (603) 271-2975 or [www.des.nh.gov/factsheets/bb/bb-18.htm](http://www.des.nh.gov/factsheets/bb/bb-18.htm).

*Lake Foam*, DES fact sheet WD-BB-4, (603) 271-2975 or [www.des.nh.gov/factsheets/bb/bb-5.htm](http://www.des.nh.gov/factsheets/bb/bb-5.htm).

*Lake Protection Tips: Some Do's and Don'ts for Maintaining Healthy Lakes*, DES fact sheet WD-BB-9, (603) 271-2975 or [www.des.nh.gov/factsheets/bb/bb-9.htm](http://www.des.nh.gov/factsheets/bb/bb-9.htm).

*Low Impact Development Hydrologic Analysis*. Manual prepared by Prince George's County, Maryland, Department of Environmental Resources. July 1999. To access this document, visit [www.epa.gov/owow/nps/lid\\_hydr.pdf](http://www.epa.gov/owow/nps/lid_hydr.pdf) or call the EPA Water Resource Center at (202) 566-1736.

*Low Impact Development: Taking Steps to Protect New Hampshire's Surface Waters*, DES fact sheet WD-WMB-16, (603) 271-2975 or [www.des.nh.gov/factsheets/wmb/wmb-17.htm](http://www.des.nh.gov/factsheets/wmb/wmb-17.htm).

*Proper Lawn Care In the Protected Shoreland, The Comprehensive Shoreland Protection Act*, DES fact sheet WD-SP-2, (603) 271-2975 or [www.des.nh.gov/factsheets/sp/sp-2.htm](http://www.des.nh.gov/factsheets/sp/sp-2.htm).

*Road Salt and Water Quality*, DES fact sheet WD-WMB-4, (603) 271-2975 or [www.des.nh.gov/factsheets/wmb/wmb-4.htm](http://www.des.nh.gov/factsheets/wmb/wmb-4.htm).

*Sand Dumping - Beach Construction*, DES fact sheet WD-BB-15, (603) 271-2975 or [www.des.nh.gov/factsheets/bb/bb-15.htm](http://www.des.nh.gov/factsheets/bb/bb-15.htm).

*Shorelands Under the Jurisdiction of the Comprehensive Shoreland Protection Act*, DES fact sheet SP-4, (603) 271-2975 or [www.des.nh.gov/factsheets/sp/sp-4.htm](http://www.des.nh.gov/factsheets/sp/sp-4.htm).

*Soil Erosion and Sediment Control on Construction Sites*, DES fact sheet WQE-6, (603) 271-2975 or [www.des.nh.gov/factsheets/wqe/wqe-6.htm](http://www.des.nh.gov/factsheets/wqe/wqe-6.htm).

*Swimmers Itch*, DES fact sheet WD-BB-2, (603) 271-2975 or [www.des.nh.gov/factsheets/bb/bb-2.htm](http://www.des.nh.gov/factsheets/bb/bb-2.htm).

*Through the Looking Glass: A Field Guide to Aquatic Plants*, North American Lake Management Society, 1988, (608) 233-2836 or [www.nalms.org](http://www.nalms.org).

*Weed Watchers: An Association to Halt the Spread of Exotic Aquatic Plants*, DES fact sheet WD-BB-4, (603) 271-2975 or [www.des.nh.gov/factsheets/bb/bb-4.htm](http://www.des.nh.gov/factsheets/bb/bb-4.htm).

*Watershed Districts and Ordinances*, DES fact sheet WD-WMB-16, (603) 271-2975 or [www.des.nh.gov/factsheets/wmb/wmb-16.htm](http://www.des.nh.gov/factsheets/wmb/wmb-16.htm).